



Mass Transportation Authority

1401 S. DORT HWY. • FLINT, MI 48503 • PHONE: (810) 767-6950

"Public Transportation Takes Us There"

February 8, 2016

Expert Human Resources
Attn: Vanessa G. Nelson, President
2425 S. Linden Road, Suite D126
Flint, Michigan 48507

Dear Vanessa,

I am writing to thank you for the excellent services you and your team provided for the MTA. Since we began working together in 2014, it has been an awesome experience.

The services are highly valuable to us, which include:

Compensation and Benefits Study – As we had not had an audit of our compensation, benefits, and employee evaluations in decades; the comprehensive report and information you provided is crucial to our hiring strategies, employee retention, and compliance requirements. You also assisted us with cost saving suggestions.

Recruitment of key management staff – The employees you hired for us have proved to be highly productive and an excellent fit for the MTA.

Investigative services – Providing a prompt, non-bias investigation and report regarding workplace issues to help protect our organization.

Vanessa, you are a trusted advisor and partner. It is a joy to work with you and your team. I am very satisfied with the results of your services and look forward to working with you for years to come. I will also highly recommend Expert Human Resources to other organizations.

Sincerely,

A handwritten signature in black ink, appearing to read 'Edgar H. Benning', with a long, sweeping underline that extends to the right.

Edgar H. Benning
General Manager/CEO
Mass Transportation Authority
(810) 780-8813