



October 24, 2016

Ms. Jerilyn Klich, Human Resources Manager
Genesee District Library
4195 W Pasadena Avenue
Flint, MI 48504

To: Whom it May Concern:

Vanessa G. Nelson, President of Expert Human Resources, presented *Bullying and Workplace Harassment Prevention* at our recent in-service staff day. Vanessa is outgoing and down-to-earth which made our staff very comfortable even while discussing this sensitive topic. The video she shared was excellent and afterwards she encouraged employee participation during the review. This kept staff engaged and motivated to continue to learn. When reviewing our employee in-service evaluations, several employees included positive reviews on the presentation by Vanessa.

I would highly recommend Vanessa for any of your employee training needs!

Sincerely,

A handwritten signature in black ink that reads "Jerilyn Klich". The signature is written in a cursive, flowing style.

Jerilyn Klich, Human Resources Manager
Genesee District Library
(810) 230-3340